



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2016 - December 31, 2016

Filing Confirmation Number: 0007618321

Filing Deadline: March 23, 2017

FRN: 0001714146

Filing Date: 01/11/2017 02:24 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Kaplan Telephone Company, Inc. d/b/a Pace Communications  
Brand Names: Kaplan Telephone Company, Inc. dba Pace  
PO Box: 369  
Street Address: 118 North Irving Avenue  
City: Kaplan  
State: LA  
Zip Code: 70548

Contact Name: Toby Gaspard  
Contact Phone: (337) 643-2255  
Contact Fax: (337) 643-6050  
Contact Email: tgaspar@ktcpa.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Herman & Whiteaker, LLC  
PO Box:  
Street Address: 6720-B Rockledge Drive, Suite 150  
City: Bethesda  
State: MD

Contact Name: Kenneth C. Johnson  
Contact Phone: (202) 827-0664  
Contact Fax: (202) 706-6056  
Contact Email: ken@hermanwhiteaker.com

### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: [www.ktpace.com/residential-services/Wirelessphones-residential/](http://www.ktpace.com/residential-services/Wirelessphones-residential/)

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Kaplan maintains a public website displaying its entire selection of handsets and devices, including those that are HAC-compliant. Sales and customer service personnel are trained to assist existing and prospective customers in identifying HAC-compatible handsets and devices. Existing and prospective customers can typically find whether a handset or device is HAC compliant by either checking the packaging containing the handset or device, or by consulting the packaging insert or operations manual. For more information on HAC, customers are directed to [www.accesswireless.org/Disability-Categories/Hearing.aspx](http://www.accesswireless.org/Disability-Categories/Hearing.aspx) and other public websites dedicated to HAC education.

### Methodology for Functionality Levels

Kaplan offers HAC-compatible handsets and devices in all major price and feature categories, including low-cost and features ("C" level)(generally less than \$100); moderate-cost and features ("B" level) (generally \$100-\$250); and high-end, feature-rich ("A" level) (generally greater than \$250). HAC-compatible handsets and devices vary in their inherent "levels of functionality," but at least one HAC-compliant handset or device with features and services typical of its price category can be found that meets each customer's price range.

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 22

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	22	100%					22

## Handset 1: Apple iPhone 5s

### Handset Maker

Apple

### Handset Model Name

iPhone 5s

### FCC ID

BCG-E2642A

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

High end/feature rich

### Remarks

## Handset 2: Apple iPhone 6

### Handset Maker

Apple

### Handset Model Name

iPhone 6

### FCC ID

BCG-E2816A

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

High End/Feature Rich

### Remarks

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## Handset 3: Apple iPhone 6 Plus

### Handset Maker

Apple

### Handset Model Name

iPhone 6 Plus

### FCC ID

BCG-E2817A

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 4: Apple IPHONE 6S

#### Handset Maker

Apple

#### Handset Model Name

IPHONE 6S

#### FCC ID

BCG-E2946A

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 5: Apple IPHONE 6S PLUS

#### Handset Maker

Apple

#### Handset Model Name

IPHONE 6S PLUS

#### FCC ID

BCG-E2944A

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 04/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High End/Feature Rich

**Remarks**

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**Handset 6: Apple iPhone 7****Handset Maker**

Apple

**Handset Model Name****FCC ID**

iPhone 7

BCG-E3085A

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 10/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 7: Apple iPhone 7 Plus

#### Handset Maker

Apple

#### Handset Model Name

iPhone 7 Plus

#### FCC ID

BCG-E3087A

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 10/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 8: Apple iPhone SE

#### Handset Maker

Apple

#### Handset Model Name

iPhone SE

#### FCC ID

BCG-E2945A

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 06/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High End/Feature Rich

**Remarks**

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**Handset 9: HTC Rhyme****Handset Maker**

HTC

**Handset Model Name****FCC ID**

Rhyme

NM8PI46110

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**



M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Moderate

#### Remarks

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### Handset 10: LG LG-VN210

#### Handset Maker

LG

#### Handset Model Name

LG-VN210

#### FCC ID

ZNFVN210

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Low End

#### Remarks

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### Handset 11: LG LG-VS980 G2

#### Handset Maker

LG

#### Handset Model Name

LG-VS980 G2

#### FCC ID

ZNFVS980

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Moderate

**Remarks**

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**Handset 12: Samsung SCH-U680****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-U680

A3LSCHU680

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Low End

#### Remarks

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### Handset 13: Samsung SM-G900V S5

#### Handset Maker

Samsung

#### Handset Model Name

SM-G900V S5

#### FCC ID

A3LSMG900V

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 14: Samsung SM-G920V S6

#### Handset Maker

Samsung

#### Handset Model Name

SM-G920V S6

#### FCC ID

A3LSMG920V

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High End/Feature Rich

**Remarks**

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**Handset 15: Samsung SM-G925V S6 Ed****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SM-G925V S6 Ed

A3LSMG925V

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 16: Samsung SM-G928V S6ED Plus

#### Handset Maker

Samsung

#### Handset Model Name      FCC ID

SM-G928V S6ED Plus      A3LSMG928V

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

#### Dates

This handset model was offered from: 04/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 17: Samsung SM-J320VPP

#### Handset Maker

Samsung

#### Handset Model Name      FCC ID

SM-J320VPP      A3LSMJ320VPP

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 07/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Moderate

**Remarks**

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**Handset 18: Samsung SM-N910V****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SM-N910V

A3LSMN910V

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 19: Samsung SM-N920V

#### Handset Maker

Samsung

#### Handset Model Name

SM-N920V

#### FCC ID

A3LSMN920V

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 04/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

High End/Feature Rich

#### Remarks

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### Handset 20: Samsung U365 Gusto 2

#### Handset Maker

Samsung

#### Handset Model Name

U365 Gusto 2

#### FCC ID

A3LSCHU365

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Low End

**Remarks**

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**Handset 21: Samsung U660 Convoy 2****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

U660 Convoy 2

A3LSCHU660

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**



M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Low End

#### Remarks

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### Handset 22: Unimax U670C

#### Handset Maker

Unimax

#### Handset Model Name

U670C

#### FCC ID

P46-U670C

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Low End

#### Remarks

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### Certification

#### This Report has been certified by:

Kenneth C Johnson Authorized Agent

01/11/2017 02:24 PM